

## Terms & Conditions – reference prices

		Austria/Germany	Italy	Poland	Switzerland	TC
1	AdBlue service fee	13 €	15 €	30 zł	12 CHF	TC 8.4
2	Concealment of new damages or contractual penalty for not respecting procedures in case of accident or damage	max. 1500 €	max. 1500 €	max. 5000 zł	max. 1500 CHF	TC 15.3
3	Cleaning fee if car brought back dirty inside	120 € (for a van), 150 € (for a campervan) or 180 € (for RV)	min. 50 €	150 zł	min. 50 CHF	TC 8.5
4	Cleaning fee if car brought back dirty outside (inordinate dirty vehicle outside)	min. 50 €	min. 50 €	150 zł	min. 50 CHF	TC 8.5
5	Deposit (drivers above 23 yo) – unless additional protection package booked	1 500 €	1 500 €	5 000 zł	1 500 CHF	TC 12.1
6	Deposit (young drivers below 23 yo) – unless additional protection package booked	2 500 €	2 500 €	7 500 zł	2 500 CHF	TC 12.1
7	Dog (pet) service fee	99 €	99 €	249 zł	99 CHF	TC 5.7
8	Exceeding pick-up time by more than 1 hour (for each hour)	50 €	50 €	100 zł	50 CHF	TC 7.2
9	Exceeding return time by more than 1 hour (for each hour)	50 €/hour, max. 3 times the average rental price per day	50 €/hour, max. 3 times the average rental price per day	100 zł/hour, max. 2 times the average rental price per day	50 CHF/hour, max. 3 times the average rental price per day	TC 8.2
10	Handling fee for processing damage	max. 250 €	max. 250 €	max. 250 zł	max. 250 CHF	TC 17.10
11	Loss of original registration document, car keys or license plate	250 €	250 €	500 zł	250 CHF	TC 15.6
12	Not emptied toilet cassette or grey water tank	100 € each	100 € each	150 zł each	100 CHF each	TC 8.5



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13	Processing toll violation	30€ – from Germany; 50€ – from abroad	50 €	100 zł	50 CHF	TC 6.4
14	Processing traffic violation (e.g. speeding ticket)	30€ – from Germany; 50€ – from abroad	50 €	100 zł	50 CHF	TC 6.4
15	Refuelling	Fuel cost (+ 30 €)	Fuel cost (+ 30 €)	Fuel cost (+ 50 zł)	Fuel cost (+ 30 CHF)	TC 8.3
16	Reimbursement of pre-agreed accommodation costs to the lessee in case of breakdown	max. vehicle rent price per night times the number of nights affected	max. 79 €	250 zł	max. 79 CHF	TC 9.6
17	Repairs during rental allowed without FWC permission	max. 50 €	max. 50 €	250 zł	max. 50 CHF	TC 13.4
18	Violation of smoking ban in the camper	500 €	500 €	1 500 zł	500 CHF	TC 14.7

**In all cases the lessee has the right to prove that FWC has suffered no damage or significantly less damage.**

## Additional products

		Austria/Germany	Italy	Poland	Switzerland
1	Portable camping toilet	29 €	29 €	129 zł	not available
2	Extra bed (CampSleep)	49 €	49 €	229 zł	not available
3	Extra cooler box (12V + 230V)	49 €	49€	not available	not available
4	Outdoor kitchen	49 €	not available	not available	not available
5	Extra chair	7 €	7 €	not available	not available
6	Rack for 2 bikes	5 € per night	not available	not available	5 CHF per night
7	Rack for 3 bikes	5 € per night	5 € per night	25 zł per night	not available
8	Rack for 4 bikes	7 € per night	7 € per night	30 zł per night	not available
9	Bronze Insurance Package	always included	always included	always included	always included
10	Silver Insurance Package	9 € per night	9 € per night	49 zł per night	9 CHF per night
11	Gold Insurance Package	19 € per day	19 € per day	69 zł za noc	19 CHF per day
12	Platinum Insurance Package	29 € per day	29 € per day	99 € per day	29 CHF per day
13	Set of pillows, blankets and towel	29 €	29 €	139 zł	not available
14	Service charge incl. dog package	99 €	99 €	249 zł	99 CHF
15	Cleaning package inside (vans)	79 €	79 €	not available	not available
16	Cleaning package outside (vans)	39 €	39 €	not available	not available
17	Cleaning package inside and outside (vans)	99 €	99 €	not available	not available
18	Cleaning package inside (campervans)	99 €	99 €	not available	not available
19	Cleaning package outside (campervans)	49 €	49 €	not available	not available
20	Cleaning package inside and outside (campervans)	129 €	129 €	not available	not available
21	Cleaning package inside (RVs)	119 €	119 €	not available	not available
22	Cleaning package outside (RVs)	59 €	59 €	not available	not available
23	Cleaning package inside and outside (RVs)	149 €	149 €	not available	not available
24	Pop-up roof insulation	39 €	not available	179 zł	39 CHF
25	Roof tent & windscreen insulation	49 €	not available	not available	not available
26	Caliheat	29 €	not available	139 zł	29 CHF
27	Front windows insulation	29 €	29 €	139 zł	29 CHF



		Austria/Germany	Italy	Poland	Switzerland
28	Snow chains	39 €	39 €	179 zł	39 CHF
29	Trailer coupling	3 € per night	3 € per night	15 zł per night	not available
30	Back child carrier	29 €	29 €	139 zł	not available
31	Camping cot (0-4.5 years)	29 €	29 €	139 zł	not available
32	Baby seat (up to 75cm   max 13kg)	29 €	29 €	139 zł	not available
33	Child seat (9 months-12 years   9-36kg)	29 €	29 €	139 zł	not available
34	Kids highchair (up to 25kg)	25 €	25 €	89 zł	not available

## Common damages

	Category	Damage	Germany	Italy	Poland
1	Bike	Bike rack	550 € + 50 €	550 € + 50 €	1899 zł + 250 zł
2	Bike	Warning sign	40 €	40 €	180 zł
3	Camper	Bumps in the car body - small (per bump)	200 € + 50 €	200 € + 50 €	920 zł + 250 zł
4	Camper	Camper window	400 € + 50 €	400 € + 50 €	1850 zł + 250 zł
5	Camper	Flat tire (per tyre)	200 € + 50 €	200 € + 50 €	920 zł + 250 zł
6	Camper	Kitchen - broken sink	1200 € + 50 €	1200 € + 50€	5000 zł + 250 zł
7	Camper	Locking upper cabinet	42 €	42 €	195 zł
8	Camper	Mirror (left/right)	600 € + 50 €	600 € + 50 €	2760 zł + 250 zł
9	Camper	Ramp wedges Pössl (yellow)	30 €	30 €	138 zł
10	Camper	Ramp wedges VW (grey)	20 €	20 €	95 zł
11	Camper	Scratches on the bumper (if small up to 2cm - 200 EUR, if completely to be changed - 1500 EUR)	200 – 1500 € + 50 €	200 - 1500 € + 50 €	1000 - 5000 zł + 250 zł
12	Camper	VW: front sun cover	1200 € + 50 €	1200 € + 50 €	5000 zł + 250 zł
13	Camper	VW: closing of the kitchen	25 €	25 €	115 zł
14	Camper	Wheel rim	100 – 500 € + 50 €	100 – 500 € + 50 €	450 - 2000 zł + 250 zł
15	Camper	Windshield cracked/smashed etc. <sup>1</sup>	max. 1500 € + 50 €	max. 1500 € + 50 €	max. 5000 zł + 250 zł
16	Child	Baby chair	18 €	18 €	85 zł
17	Child	Child bed (Deryan Travel-Cot Peuter Luxe travel bed)	75 €	75 €	345 zł
18	Child	Child seat toddler	110 €	110 €	500 zł
19	Child	Highchair	60 €	60 €	275 zł
20	Awning	Awning	1500 € + 50 €	1500 € + 50 €	5000 zł + 250 zł
21	Awning	Awning - Fiamma leg-holder	25 €	25 €	115 zł
22	Outdoor	Camping tripod stool (Basic Outdoor Package)	11 €	11 €	50 zł

<sup>1</sup> If damage in the windshield is small (max 2 cm) and is not in the view of the driver, FWC will try to organise a smart repair. However, if this is not possible or the damage is larger than 2cm, or is in the view of the driver – then the costs of the new windshield and replacement service must be borne by the tenant.

	Category	Damage	Germany	Italy	Poland
23	Outdoor	Outdoor chair (Premium Outdoor Package)	30 €	30 €	139 zł
24	Outdoor	Outdoor table (120 x 70 cm) (Basic Outdoor Package)	61.50 €	61.50 €	279 zł
25	Outdoor	Outdoor table (Premium Outdoor Package)	135 €	135 €	621 zł
26	Product	Bowl small	2 €	2 €	9 zł
27	Product	CampSleep Campervan	235 € + 20 €	235 € + 20 €	1050 zł + 100 zł
28	Product	CampSleep VW	175 € + 20 €	175 € + 20 €	805 zł + 100 zł
29	Product	Cooking cutlery	4 €	4 €	19,90 zł
30	Product	Cooling Box DOMETIC Cooling Box TropiCool	160 € + 20 €	160 € + 20 €	736 zł + 100 zł
31	Product	Cups/Mugs	2 €	2 €	9 zł
32	Product	Cutlery	1.70 €	1.70 €	7.50 zł
33	Product	Cutting board large	0.75 €	0.75 €	3.50 zł
34	Product	Cutting board small	1 €	1 €	4.50 zł
35	Product	Draining sieve (rinsing)	20 €	20 €	95 zł
36	Product	Egg cup	3 €	3 €	14 zł
37	Product	Espresso maker	14 €	14 €	60 zł
38	Product	Folding bowl (rinsing)	16 €	16 €	75 zł
39	Product	Glasses	4.50 €	4.50 €	20 zł
40	Product	Grater	5 €	5 €	23 zł
41	Product	Milk frother	30 €	30 €	139 zł
42	Product	Mobile Camping Toilet	70 €	70 €	320 zł
43	Product	Peeler	2 €	2 €	9 zł
44	Product	Plate large deep	2.50 €	2.50 €	11.50 zł
45	Product	Plate small	2 €	2 €	9 zł
46	Product	Pot set	58 €	58 €	260 zł
47	Product	Premium pot set	35 €	35 €	160 zł
48	Product	Salad bowl	2.60 €	2.60 €	12 zł
49	Product	Scissors	0.50 €	0.50 €	2.50 zł
50	Product	Sharp knives	15 €	15 €	69 zł
51	Product	Shot glasses	1.70 €	1.70 €	7.50 zł
52	Product	Silicone coaster	1.50 €	1.50 €	7.50 zł

	Category	Damage	Germany	Italy	Poland
53	Product	Tableware set	79 €	79 €	363.40 zł
54	Product	Wine glasses	7.45 €	7.45 €	35 zł
55	Table	Broken table (needs replacement)	840 € + 50 €	840 € + 50 €	3800 zł + 250 zł
56	Table	Pössl: leg table	250 € + 50 €	250 € + 50 €	1150 zł + 250 zł
57	Winter	CaliHeat	120 €	120 €	552 zł
58	Winter	Ice scraper	7.49 €	7.49 €	35 zł
59	Winter	Outside insulation mat Pössl	109 € + 20 €	109 € + 20 €	500 zł + 100 zł
60	Winter	Outside insulation mat VW	109 € + 20 €	109 € + 20 €	500 zł + 100 zł
61	Winter	Rear door insulation mats	329 € + 20 €	329 € + 20 €	1500 zł + 100 zł
62	Winter	Roof tent insulation / CaliCap	349 €	349 €	1500 zł
63	Winter	Snow chains	179 €	179 €	823.40 zł
64	Winter	Windscreen insulation	99.99 €	99.99 €	459 zł